

***The Chatty K-9...on the go!***  
***"Coming to your neighborhood"***

*Thank you for choosing THE CHATTY K-9 on the go..... we are very excited to add your dog(s) to our route. Our #1 focus is your dog, and insuring they are safe and secure. Our 2<sup>nd</sup> focus is to achieve your desired look. Our experience focuses on dogs being healthy from the inside/out. We believe regular grooming for all breeds is an optimal proponent to their overall well being. A healthy diet, exercise and grooming all lead to a dog that lives a long and happy life. Grooming is equivalent to washing, exfoliating and drying our faces. Imagine what our skin would look like if that was never done, or only done once or twice a year..... a dog that is not washed and most importantly dried thoroughly will typically shed profusely and over time can develop multiple skin issues. These issues can mean many trips to the vet, medications, shots and etc. Some of those issues can be minimized by a regular grooming schedule, and again a healthy diet and exercise. We are always here to help answer any questions and if we do not know the answer, we will direct you to someone who does. Our knowledge comes from being certified dog groomers, certified in pet first aide, attending continued educational seminars and owners of multiple pet households. We look forward to providing you with the premier mobile grooming service. No need to be home. No multiple trips to the salon to drop off and pick up. No drool and hair covering the inside of your car, No barking dogs, No time spent in a crate, just Hassle free scheduling for you & Stress free grooming for your dog(s).*

- We call, email or text you (minimally) 48 hours in advance to remind you of your appointment and to insure we have access to your home and your dog.*
- **We cannot guarantee an arrival time. We start with furthest customer away & work our way back. (If you require a specific time, your dog must be pre-booked every 4 weeks. Further details can be discussed.)***
- Mobile appointments are pre-booked within (4-6)or (6-8) weeks. Appointments outside of these time frames are not recommended & could incur additional grooming charges.*
- Extra fees may be added if your dog has bugs, dreadlocks or a bad attitude.*
- If your dog is double coated or you have a multiple dog household, we ask that we have access to plug in our extension cord to run a second dryer.*
- If your dog is territorial we ask that they be in a designated gated area or crated.*
- New clients will be asked to discuss the dog's groom & styling prior to first appointment.*

*Please take a minute to fill out the following form so we can insure we have all the information needed to maintain our level of standards.*

*Thank you! See you soon,  
Donetta.*

*customer copy*

Please complete the following pages and leave for us to pick up on your dog's first grooming appointment.

**Owner:**

Name \_\_\_\_\_  
Street address \_\_\_\_\_ City \_\_\_\_\_ zip \_\_\_\_\_  
Home phone \_\_\_\_ - \_\_\_\_ - \_\_\_\_ Cell \_\_\_\_ - \_\_\_\_ - \_\_\_\_ Work \_\_\_\_ - \_\_\_\_ - \_\_\_\_  
Emergency contact person \_\_\_\_\_ phone \_\_\_\_ - \_\_\_\_ - \_\_\_\_  
E - mail Address \_\_\_\_\_ @ \_\_\_\_\_  
Vet Name \_\_\_\_\_ phone \_\_\_\_ - \_\_\_\_ - \_\_\_\_

Credit card# \_\_\_\_\_ expiration \_\_\_\_\_ cvc \_\_\_\_\_  
Gratuity is always appreciated, please include the following amount \$ \_\_\_\_\_

**SCHEDULING**

*Because this service is in high demand, I would like to get my dog(s) on an automatic grooming schedule of every [ ] 4-6 weeks, [ ] 6-8 weeks. The Chatty K-9 will pre-schedule my appointments and automatically include me on their route. We will do our best to accommodate everyone's request. **Chatty K-9 cannot guarantee you a future appointment if your dog's groom is on a "call as you need" basis. Also understand due to our pre-booked destinations, if your appointment needs to be changed we will do our very best to get you in as soon as we possibly can.***

**APPOINTMENT POLICY**

**I understand that The Chatty K-9 notifies me minimally 48 hours in advance of my appointment, and they have a pre-booked routing schedule. Due to these facts, if I do not give minimum 48 hours advance notice of canceling or changing my appointment or my dog(s) is not accessible on my appointment day, they will automatically charge my credit card for the full grooming price. I also understand that there is a \$30 fee for returned checks.**

**\*\*WINTER DRIVEWAY ACCESS:** We ask that your driveway be plowed/cleared of snow/ice on the day of your appointment. Please notify us if your driveway is not going to be accessible for your appointment date. If we get stuck or cannot make your appointment due to a non plowed/ cleared driveway, you may be charged for the fees incurred getting grooming van out and/or the missed grooming appointment.

**\*\*I also give permission to the The Chatty K-9 to use my dog's photo for public viewing on the website, displays, social media and/or other publications.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_ CK9 COPY